

STATE OF VERMONT
PUBLIC SERVICE BOARD

Dig Safe Notice No. 610

In Re: Comcast, Alleged Violation of April 30, 2009, as)
reported by Comcast)

Order entered: 10/14/2009

ORDER RE: NOTICE OF PROBABLE VIOLATION

Background

1. Pursuant to 30 V.S.A. § 7001 et. seq., and Vermont Public Service Board Rule 3.800, the Vermont Department of Public Service ("Department") issued a Notice of Probable Violation of Underground Utility Damage Prevention System ("NOPV") to Comcast ("Respondent").
2. Incident Date: April 30, 2009
3. Incident Location: 175 New Boston Road, Norwich, VT
4. Name and Address of Company that Reported the Incident to the Department: Comcast, 676 Island Pond Road, Manchester, NH 03109
5. Date Incident Reported to Effected Utility: April 30, 2009
6. Date NOPV issued by Department: August 25, 2009 (#1630)
7. Department's Statement of Evidence Supporting the Alleged Violation: "The Department of Public Service investigated this incident and determined the following details. On 4/24/09 Wentworth Heating made a notice of excavation activities to repair a water line at this site to Dig Safe System Inc. Comcast did not accurately locate and mark its underground facilities in the area of the proposed excavation. The excavating resulted in damage to the Comcast cable. This was the same cable that was not marked accurately and damaged on 4/28/09. Following that incident Comcast again failed the mark the cable accurately and it was damaged again on 4/30/09. This resulted in the loss of service to the homeowner for 1 hour. Wentworth Heating notified Comcast of the damaged facility. The Department of Public Service issued 11 Notices of Probable Violation (NOPV's) to Comcast during the 12 months preceding this incident."
8. Statute, Rule, Regulation or Order Allegedly violated: 30 V.S.A. § 7006

9. The Department's Recommended Remedial Action(s) (Including Civil Penalties): Civil penalty in the amount of One Thousand Two Hundred Dollars (\$1,200.00).
10. The Respondent has agreed to take the remedial action(s) recommended by the Department.¹

Conclusion and Order

Because the Respondent has not contested the NOPV, or the allegations therein, we conclude that the remedial action proposed in the NOPV is appropriate, and should be imposed.²

WHEREFORE, IT IS HEREBY ORDERED, ADJUDGED AND DECREED by the Public Service Board of the State of Vermont that:

Within thirty days of the date of this Order, Comcast of Connecticut/Georgia/Massachusetts/New Hampshire/New York/North Carolina/Virginia/Vermont, d/b/a Comcast, shall pay a civil penalty in the amount of One Thousand Two Hundred Dollars (\$1,200.00) by submitting to the Public Service Board a check in that amount made payable to the State of Vermont, and sent to the Public Service Board at 112 State Street, Montpelier, VT 05620-2701.

1. *See*, Respondent's filing of 9/8/09.

2. *See*, Public Service Board Rule 3.807(G).

Dated at Montpelier, Vermont, this 14th day of October, 2009.

s/James Volz)

) PUBLIC SERVICE

s/David C. Coen)

) BOARD

s/John D. Burke)

) OF VERMONT

OFFICE OF THE CLERK

FILED: October 14, 2009

ATTEST: s/Susan M. Hudson
Clerk of the Board

NOTICE TO READERS: This decision is subject to revision of technical errors. Readers are requested to notify the Clerk of the Board (by e-mail, telephone, or in writing) of any apparent errors, in order that any necessary corrections may be made. (E-mail address: psb.clerk@state.vt.us)

Appeal of this decision to the Supreme Court of Vermont must be filed with the Clerk of the Board within thirty days. Appeal will not stay the effect of this Order, absent further Order by this Board or appropriate action by the Supreme Court of Vermont. Motions for reconsideration or stay, if any, must be filed with the Clerk of the Board within ten days of the date of this decision and order.